
An introduction to The Specialist Pathology Order and View system

Introduction

Specialist Pathology at The Royal Marsden NHS Foundation Trust is performed by a range of diagnostic departments located at both the Chelsea and Sutton hospitals. These departments offer clinical diagnostic services to other NHS Trusts and networks and to the independent sector. We also provide clinical support to research trials within the public and independent healthcare sectors.

What is Order & View?

The Specialist Pathology Order and View system is a new way to request pathology tests and view the results online. It is the latest development in our bid to offer the highest standard of clinical services.

The tests offered encompass both solid tumours and haematological malignancies, combining high quality results with expert interpretation. The solid tumour diagnostic service provides a rapid and accurate profiling of solid tumours with its main focus on providing access to personalised medicine. In the case of haematological malignancies the focus is on a combination of all results to provide a final, integrated diagnostic report in compliance with NICE IOG 2003.

Tests from the following laboratories can be requested via Order & View:

1. Cytogenetics
2. Immunophenotyping
3. Molecular Diagnostics
4. Histopathology

What are the benefits?

There are many benefits that the Order & View system can bring to your organisation.

Here are just a few:

- Easy, secure access
- Reduced paper trail
- Sample tracking – status on receipt, date results expected, results pending or available, report dates
- Acknowledgement and order history.
- Reduced risk of transmission errors
- Easy access to Turn Around Times (TATs), test repertoire and sample requirements
- Reduction in time wasted chasing results and faxing of results
- No time lag due to postal service
- Reduction in inappropriate test requesting

How does it work?

Order & View is a secure web based graphical user interface that is directly linked into The Royal Marsden's internal patient information system, allowing test results to be returned directly to the end user in real time.

This online system replaces the previous paper-based process and in doing so provides greater convenience, increased efficiency, quicker turnaround time, a clear audit trail and, ultimately, a better standard of care for patients.

What access is given?

The Order & View system allows a variety of user profiles* depending on the level of access required. All access requires individual logins and passwords.

These profiles are grouped into 2 sections:

1. Local Users

This profile will typically be given to either technical administration or clinical staff. The profile combinations include:

- Order creation & test result viewing (incorporating search functionality)
- Test result viewing only (incorporating search functionality)

2. Local System Administrators

The administrator profile will allow full access for managing the system. The profile combinations include:

- Order creation & test result viewing (incorporating search functionality)
- Creating new local users

What do I need to do?

To assess your organisation's compatibility with Order & View, a readiness questionnaire will be provided. However, the following requirements will need to be met:

1. Terms & Conditions

Both the Terms & Conditions plus the Information Sharing Agreement must be approved.

2. IT Requirements

The following 3 IT requirements will need to be met by the organisation in order to use the Order & View system:

Internet browsers supported:

- Internet Explorer (up to version 10)
- Firefox (up to version 39)
- Chrome
- Safari (up to version 8)
- Adobe Reader installed on workstations for viewing test report
- Web traffic allowed to and from Order & View website
- Local System Administrators

At least two nominated individuals will be required as local system administrators.

What we will provide

Training

Training will be provided for system administrators using a train-the-trainer approach. In order to facilitate this, a suitable training environment will be required within your organisation.

Support

The Royal Marsden will provide training and support throughout the implementation process and provide an ongoing helpdesk thereafter.

Specialist Pathology Order & View

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